



**Rathbones Group Plc**  
Invest well. Live well.

# Investor Presentation

March 2026

**RATHBONES**

# In the last year we have...

Strengthened the business for the next phase of growth



Completed  
the client  
integration  
of IW&I

Managed  
the CEO  
transition

Renewed  
the  
Executive  
team

Launched  
first ever  
share  
buyback

Defined a  
new  
strategy  
for 2026  
and  
beyond



Invest well. Live well.

# Renewed executive team

Energised by our mission to be the best wealth manager in the UK, by far



**Jonathan Sorrell**  
Group Chief  
Executive Officer



**Brad Novak**  
Chief Technology  
Officer



**Camilla Stowell**  
Wealth CEO



**Cassandra  
Williams**  
Chief Risk Officer



**Gillian van  
Maaren**  
Chief People Officer



**Iain Hooley**  
Chief Financial  
Officer



**Ivo Darnley**  
Chair of Wealth  
and Investment



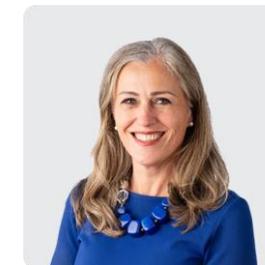
**Jayne Rogers**  
Executive Chair of  
RAM and Chief  
Distribution Officer



**Michael Turner**  
Chief Operating  
Officer



**Robert Sears**  
Chief Investment  
Officer\*



**Simonetta Rigo**  
Chief Client Officer

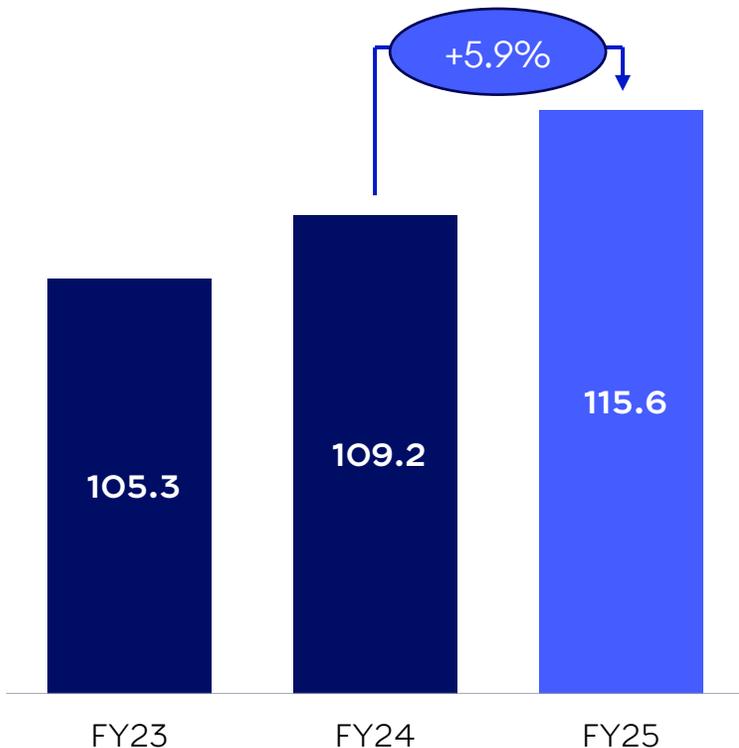
\* Subject to regulatory approval

2025 Preliminary Results

Financial update

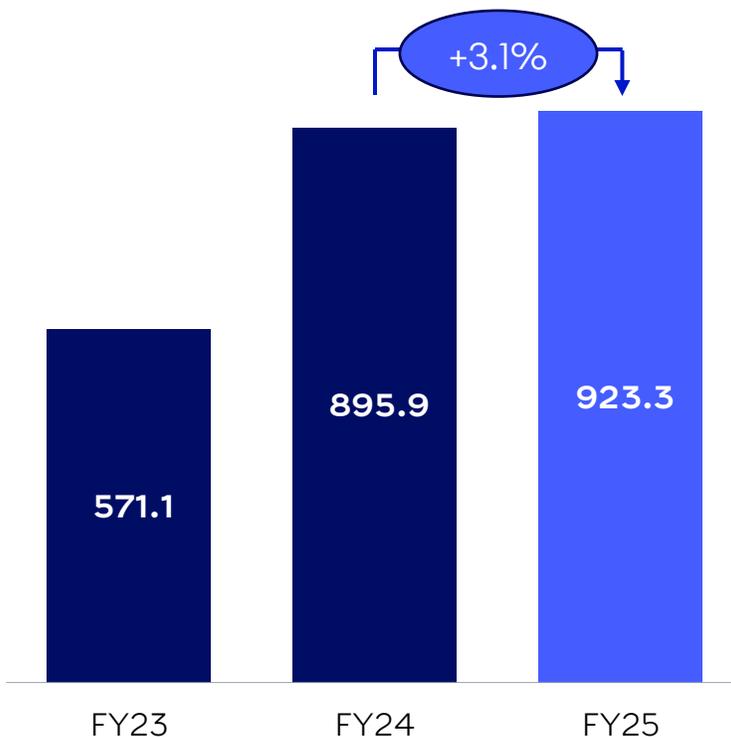
# Growth in earnings as synergy delivery exceeds target

FUMA (£bn)



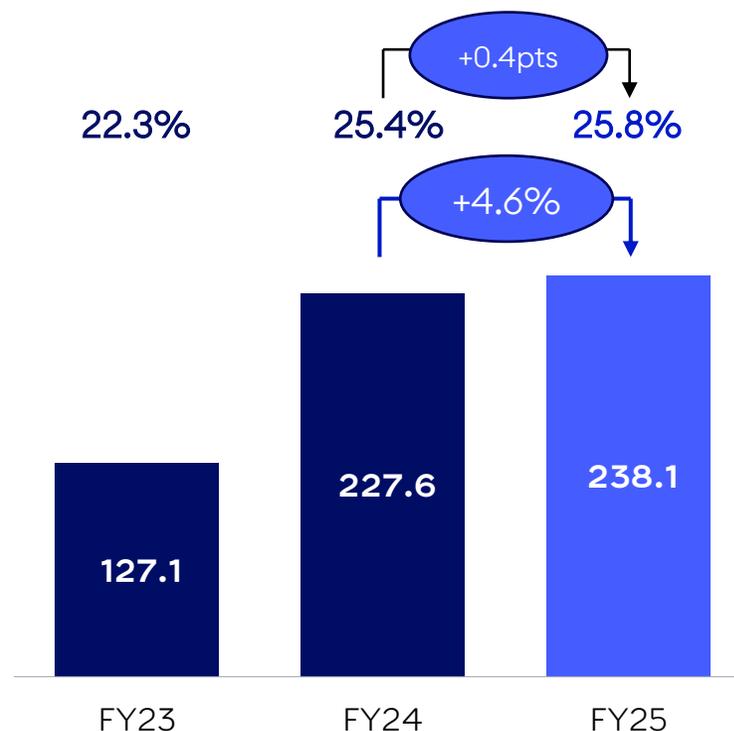
FUMA recovered from the Q1 low point as global asset values returned to growth

Operating income (£m)



Income growth driven by higher FUMA and synergy delivery

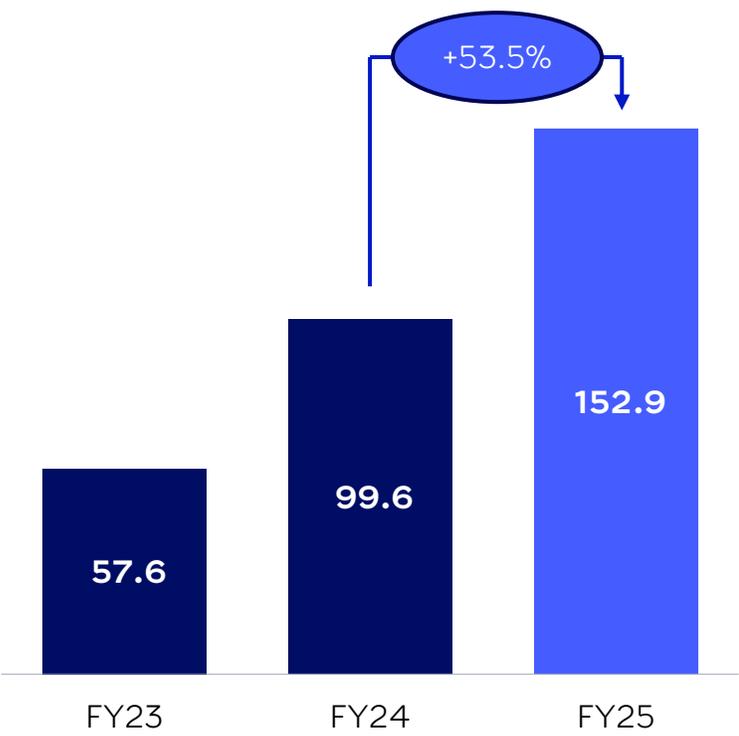
Underlying PBT (£m) and margin (%)



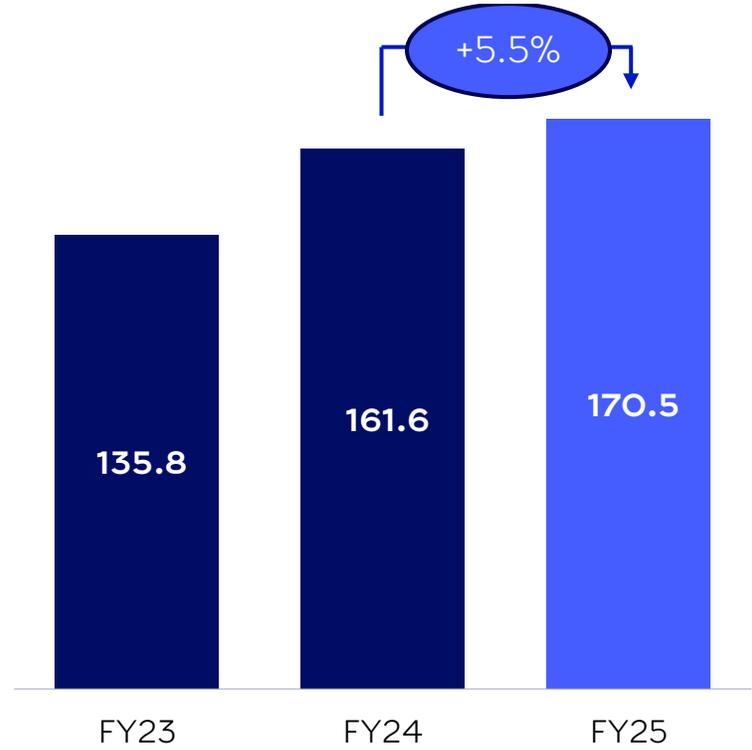
Operating margin grows to 25.8% for the year and reaches 27.5% for H2 as synergy benefits are fully realised and FUMA recovers

# Dividend progression underpinned by profit growth

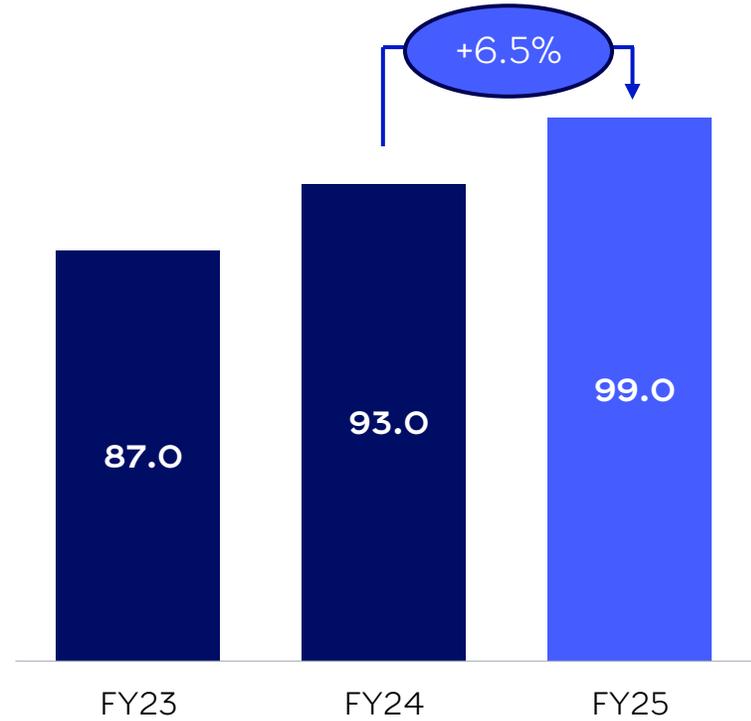
Statutory PBT (£m)



Underlying basic EPS (pence)



Dividend per share (pence)



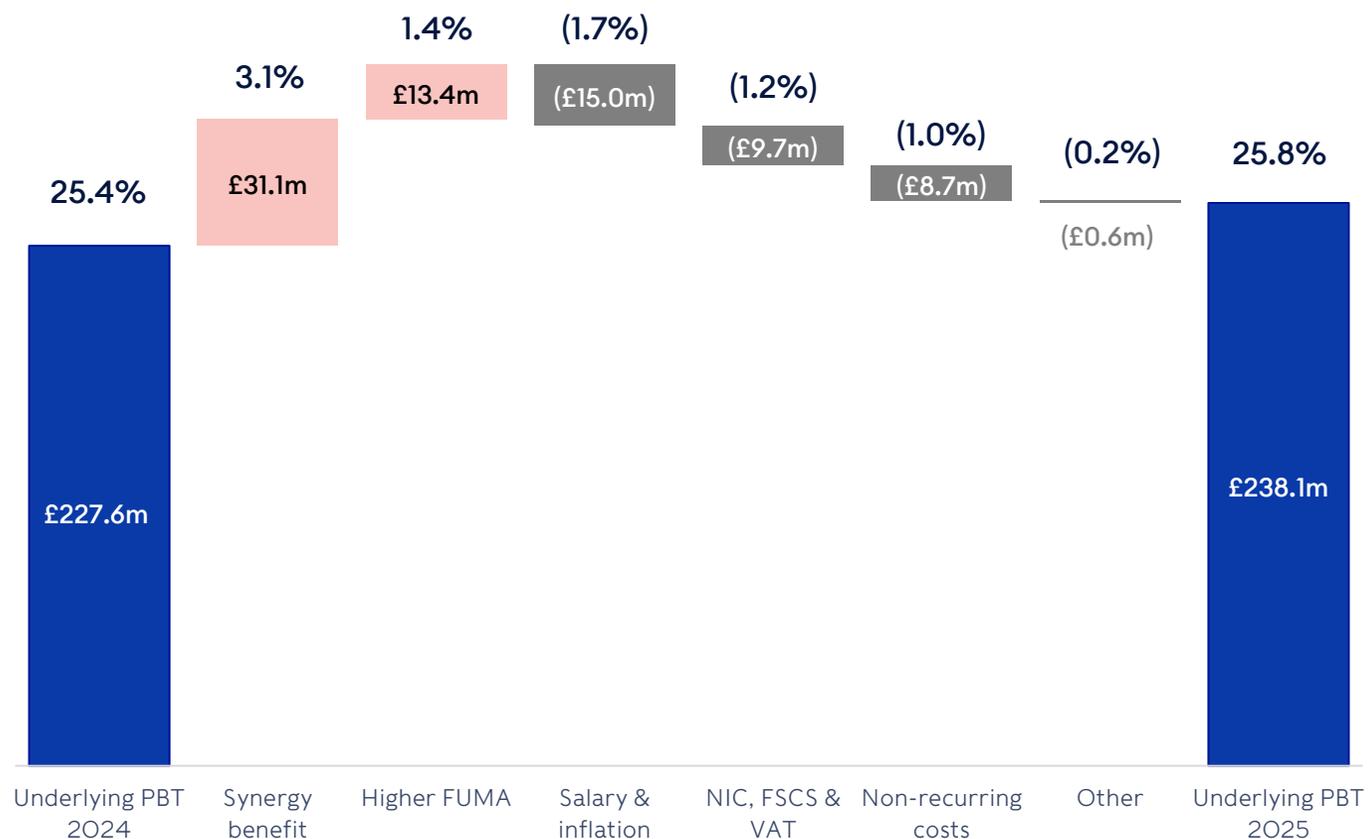
Statutory PBT benefitting from reduction in integration costs re IW&I combination

EPS reflects growth in PBT post combination and benefit of share buyback

Progressive dividend policy maintained. 2025 dividend fully covered

# 2025 profit growth driven by synergy delivery

## Underlying PBT and margin



- Synergies are biggest contributor to 2025 profit growth - in-year benefit £31.1 million higher than prior year
- Average FUMA at billing points £3.3 billion higher than 2024 - benefit lower than cost headwinds from inflation, employer's NIC and FSCS cost increases
- Salary inflation re salary reviews: 2024: 3.6%; 2025: 3.1%. Non-staff costs affected by general inflation
- NIC rate increased from April 2025; VAT cost relates to higher irrecoverable VAT for the combined Group
- Non-recurring costs include the cost of executive changes

# Gross inflows remained resilient through integration

## FUMA flows by segment – year ended 31 December 2025

£bn	Opening FUMA	Inflows	Outflows	Net Flows	Transfers and migrated assets	Market and performance	Closing FUMA	Annual Growth Rate (%)
Discretionary & Managed	88.3	8.1	(8.6)	<b>(0.5)</b>	(0.2)	7.1	<b>94.7</b>	(0.6%)
MPS & Select Services	3.4	0.4	(0.3)	<b>0.1</b>	0.1	0.4	<b>4.0</b>	2.9%
Execution Only	7.6	0.9	(1.3)	<b>(0.4)</b>	(0.2)	0.5	<b>7.5</b>	(5.3%)
<b>Wealth Management</b>	<b>99.3</b>	<b>9.4</b>	<b>(10.2)</b>	<b>(0.8)</b>	<b>(0.3)</b>	<b>8.0</b>	<b>106.2</b>	<b>(0.8%)</b>
Multi Asset Funds	8.5	1.9	(1.8)	0.1	-	0.8	9.4	1.2%
Single Strategy Funds	7.3	1.6	(2.4)	(0.8)	0.2	0.5	7.2	(11.0%)
<b>Asset Mgt - Gross Segmental FUMA</b>	<b>15.8</b>	<b>3.5</b>	<b>(4.2)</b>	<b>(0.7)</b>	<b>0.2</b>	<b>1.3</b>	<b>16.6</b>	<b>(4.4%)</b>
Intra Group FUMA	(5.9)	(1.7)	1.1	(0.6)	(0.2)	(0.5)	(7.2)	10.2%
<b>Asset Management (exc. Intra Group)</b>	<b>9.9</b>	<b>1.8</b>	<b>(3.1)</b>	<b>(1.3)</b>	<b>-</b>	<b>0.8</b>	<b>9.4</b>	<b>(13.1%)</b>
<b>Total Group</b>	<b>109.2</b>	<b>11.2</b>	<b>(13.3)</b>	<b>(2.1)</b>	<b>(0.3)</b>	<b>8.8</b>	<b>115.6</b>	<b>(1.9%)</b>

- Wealth Management gross inflows remained resilient (9.5% of opening FUMA) despite integration focus – H2 £0.7 billion higher than H1
- Wealth Management net flows improved in H2 - Q4 net outflows £64 million (8% of the 2025 total)
- Asset Management outflows mainly relate to single strategy funds - tough market backdrop continues for wider industry

# Income growth across principal income streams

## Operating income – year ended 31 December 2025

£m	FY25	FY24	Change	Change %
Investment Mgt Fees	584.6	575.1	9.5	1.7%
Asset Mgt Fees	82.5	79.4	3.1	3.9%
Commission	95.4	91.8	3.6	3.9%
Advice Fees	58.2	54.5	3.7	6.8%
Net interest	86.9	63.9	23.0	36.0%
Other	15.7	31.2	(15.5)	(52.9%)
<b>Total</b>	<b>923.3</b>	<b>895.9</b>	<b>27.4</b>	<b>3.1%</b>

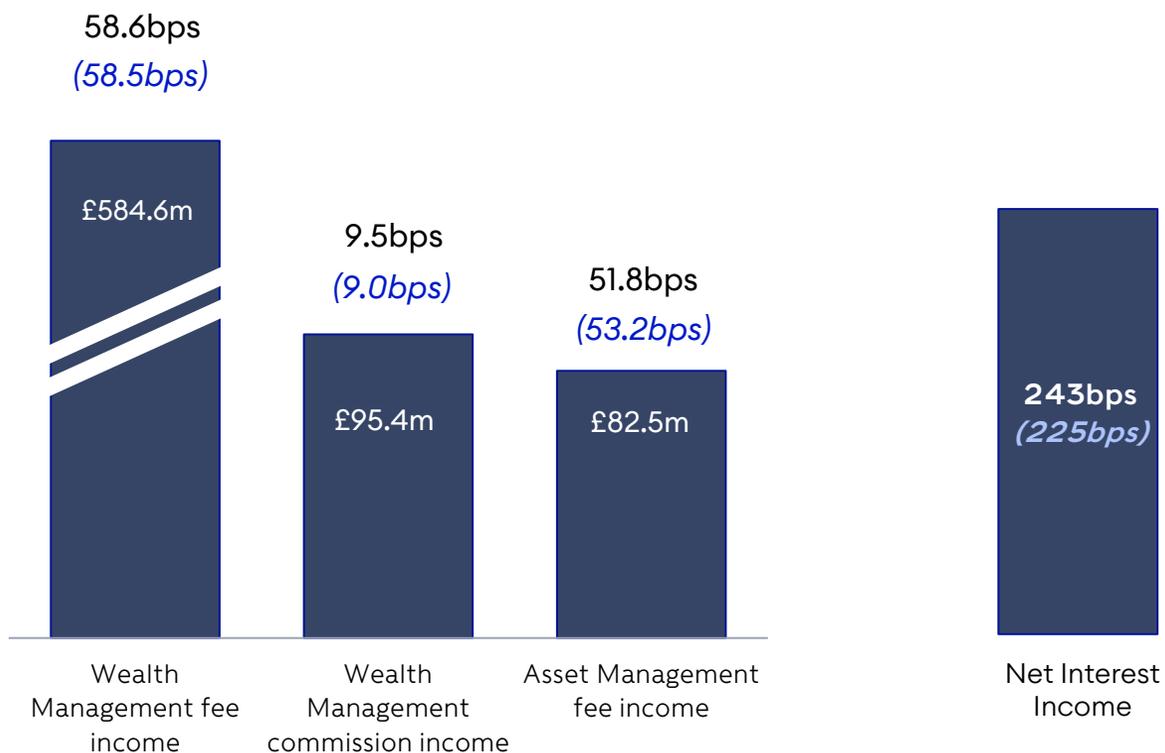
- Fees affected by Q1 market volatility but higher average FUMA for year overall
- Investment Management fees billed based on quarter end values; Asset Management fees calculated daily
- Commission income reflects higher volumes driven by market volatility and activity ahead of UK Budget – distorted normal seasonality
- Advice growth reflects focus on expanding advice provision to greater portion of client base
- Net interest income increase: (1) Interest on IW&I cash balances now within NII (other income pre-migration); (2) Synergy re IW&I migration onto RIM banking model; (3) short term benefit of treasury investments maintaining gross yield initially when base rate declines
- Other income reduction reflects switch of IW&I-related income to interest line post migration in Q2 2025. This line will reduce by a further £8 million in 2026 with this amount switching to interest income.

# Income margins remain resilient

## Income margins - year ended 31 December 2025

### Fee & Commission Income Margin<sup>1</sup> (% of FUMA)

### Treasury Income Margin (% of Liquidity)



(2024 comparative bps)

- FUMA-driven margins calculated on the gross FUMA of segment (pre intragroup eliminations)
- Wealth Management fee and commission margins increased over prior year
- Asset Management margins reduced due to change in fund mix towards Multi Asset funds
- Treasury yield increased due to benefit of treasury investments as base rate declined - full effect of base rate reductions deferred by profile of investments. Margin also affected by changes in mix of deposit values

1. The margins are calculated based on the average gross FUMA of the relevant segment.

# Synergy delivery exceeds target at £76 million

## Actual synergy realisation – run rate at 31 December 2025

£m	Synergies Delivered	Synergy Target	Over Delivery
Technology and operations	23.1	18.0	5.1
Other operational efficiencies	40.4	32.0	8.4
Income synergies	12.5	10.0	2.5
<b>Total</b>	<b>76.0</b>	<b>60.0</b>	<b>16.0</b>

- Total synergy delivery £76.0 million (annualised run rate)
- H2 synergies driven by decommissioning of IW&I operating platform
- Income synergies are predominantly driven by migration onto Rathbones' banking model

# Non-underlying costs - year ended 31 December 2025

£m	FY25	FY24	Change
Underlying operating profit	<b>238.1</b>	<b>227.6</b>	<b>10.5</b>
Amortisation of intangible assets	(45.3)	(44.6)	(0.7)
IW&I integration costs	(39.9)	(75.5)	35.6
SHL acquisition costs	-	(7.9)	7.9
Profit before tax	<b>152.9</b>	<b>99.6</b>	<b>53.3</b>
Tax	(40.6)	(34.1)	(6.5)
Profit after tax	<b>112.3</b>	<b>65.5</b>	<b>46.8</b>
Effective tax rate	26.6%	34.2%	(7.6%)

- Intangibles amortisation represents ongoing run rate
- IW&I integration costs are part of overall expected integration cost of £177 million
- 2026 integration costs expected to be circa £17 million - share awards spread over vesting period and residual costs
- Effective tax rate now normalised

# Our disciplined approach to capital allocation

Balancing growth and returns

## Capital allocation framework

### Invest for organic growth

Targeted investments to drive long-term business growth

### Dividends

A regular, progressive dividend underpinned by earnings growth

6.1% CAGR in dividend over 20 years

### Strong balance sheet

- ▶ CET1 ratio of 18.0%<sup>1</sup>
- ▶ Total capital ratio of 19.4%<sup>1</sup> including £40 million of Tier 2 capital
- ▶ Total capital surplus of £128 million<sup>2</sup>

### Invest for growth inorganically

Currently a high bar for further inorganic activity

### Return capital surplus

Return excess capital to shareholders

£50 million share buyback completed – extended by up to £20 million (subject to regulatory approval)

1. At 31 December 2025 including retained profit for 2025 which became verified profit on 26 February 2026. Stated prior to taking into account the proposed final dividend for 2025 of 68p per share

2. At 31 December 2025 including retained profit for 2025 which became verified profit on 26 February 2026. Stated after taking into account the proposed final dividend for 2025 of 68p per share.

Looking ahead

Guidance

# 2026 Guidance – Underlying Operating Margin

30% margin  
target Q4 2026

- **Path from 2024 margin of 25.4% to 30% Q4 2026 target predicated on:**
  - Synergy delivery
  - Organic growth in FUMA
  - Impact of inflation offset by market growth
- **2025 developments have influenced the path:**
  - Benefit of market appreciation and higher synergy delivery
  - Impact of net outflows and further cost headwinds
  - Continued expectation of reduction in NII margin as base rate falls
- **We expect to deliver a 30% margin from Q4 2026:**
  - Further cost efficiencies identified as we optimise systems and processes
  - 2026 growth in FUMA of 3% per annum
  - Stable inflation
  - Base rate consistent with market expectations

H1 2026 margin  
mid-20%

- **H1 2026 margin will be influenced by:**
  - Investment to consolidate client lifecycle and relationship management systems - £9 million in H1
  - Benefits of additional cost efficiencies and normal market growth weighted to H2
  - Normal recognition of the annual FSCS levy - fully expensed in H1

FY 2026 margin  
consistent with  
H2 2025

- **FY 2026 margin is expected to be higher 20s, consistent with H2 2025:**
  - Progression during H2 as cost efficiency and market growth benefits increase
  - Client lifecycle and relationship management investment completed by end of Q3 2026
  - 30% run rate in Q4 2026

# 2026 Guidance – Income

## Fees

- 2026 opening FUMA £115.6 billion - 4.7% higher than 2025 average quarterly billing points for IM fees

## Commission

- Normalisation of volumes expected to lead to 5% reduction in income relative to 2025

## Net Interest

- Expected to be broadly flat year on year reflecting:
  - Reduction in margin resulting from lower base rate
  - Full year of synergy benefits following IW&I migration onto the Rathbones banking model
  - IW&I's pre-migration client interest margin transferring from other income line

## Advice

- 2026 growth rate expected to be similar to the 2025 rate

## Other

- Transfer of IW&I's pre-migration client interest margin will transfer to net interest income - £8 million

# 2026 Guidance – Costs

## Synergies

- In-year synergy benefits £16 million higher in 2026 due to full year of the final run rate

## Strategic Investment

- Specific spend will be incurred in pursuit of strategic objectives of c£11 million:
  - Includes £7 million increase year-on-year on client lifecycle and relationship management systems re consolidation and transition off InvestCloud

## Technology and Change

- Tech & change spend will be £7 million higher re increase in change capacity to accelerate continuous improvements

## Staff Costs

- Total staff costs - £10 million higher due to inflation and headcount changes
- Unified remuneration scheme for client facing teams implemented within existing cost base
- No 2026 costs for Rathbones Growth Unit awards – first award grant in 2027

## Inflation

- Non-staff costs will increase due to inflation
- No significant change in FSCS levy currently expected in 2026

## Non-Underlying Costs

- Integration costs expected to be circa £17 million
- Amortisation costs expected to remain consistent with 2025

## Tax

- Effective tax rate expected to remain 1-2 percentage points above statutory rate

# Appendix

# FUMA and Flows by Service level

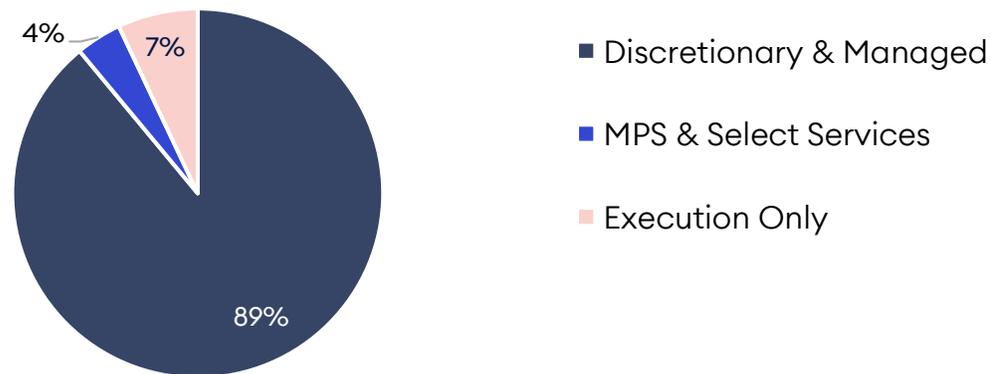
## FUMA flows by service level – year ended 31 December 2025

£bn	Opening FUMA	Inflows	Outflows	Net Flows	Transfers and migrated assets	Market and performance	Closing FUMA	Annual Growth Rate (%)
Bespoke Portfolios	47.8	6.7	(6.8)	(0.1)	33.7	8.7	<b>90.1</b>	(0.2%)
Managed via In-House Funds	5.1	0.7	(0.5)	0.2	1.0	0.7	<b>7.0</b>	3.9%
Multi Asset Funds	3.1	0.6	(0.8)	(0.2)	-	0.3	<b>3.2</b>	(6.5%)
<b>Rathbones Discretionary &amp; Managed</b>	<b>56.0</b>	<b>8.0</b>	<b>(8.1)</b>	<b>(0.1)</b>	<b>34.7</b>	<b>9.7</b>	<b>100.3</b>	<b>(0.2%)</b>
Non-Discretionary Service	0.7	0.1	(0.1)	-	0.9	0.1	1.7	(0.0%)
IW&I	43.0	1.2	(1.8)	(0.6)	(40.2)	(2.2)	-	(1.4%)
Single Strategy Funds	6.8	1.3	(2.3)	(1.0)	-	0.4	6.2	(14.7%)
Execution Only	2.7	0.6	(1.0)	(0.4)	4.3	0.8	7.4	(14.8%)
<b>Total Group</b>	<b>109.2</b>	<b>11.2</b>	<b>(13.3)</b>	<b>(2.1)</b>	<b>(0.3)</b>	<b>8.8</b>	<b>115.6</b>	<b>(1.9%)</b>

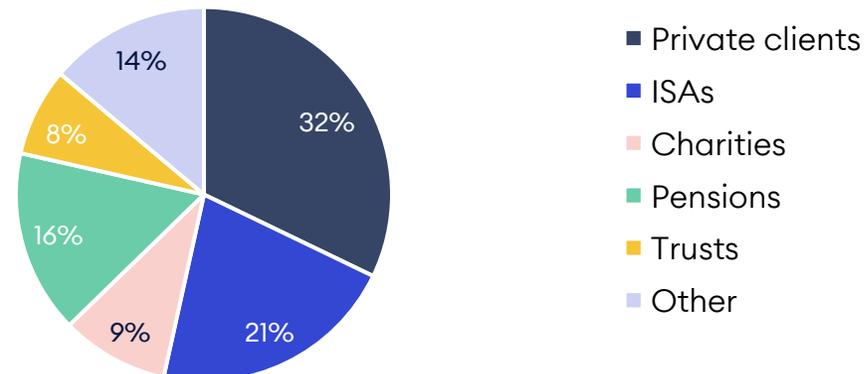
# Wealth management client base

## Analysis of FUMA<sup>1</sup>

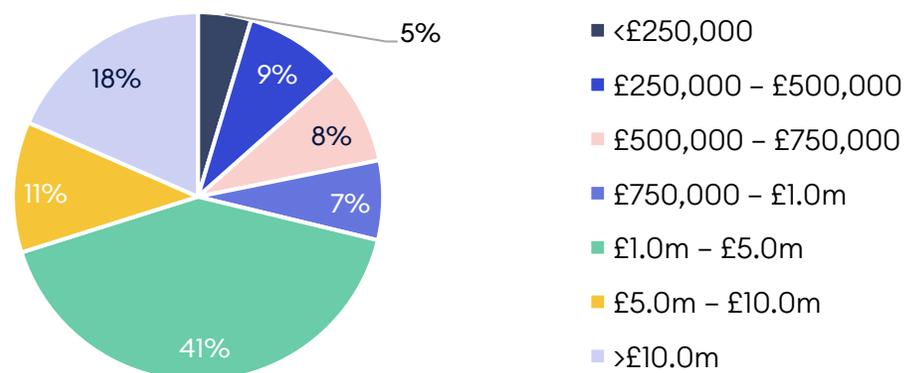
### FUMA by service



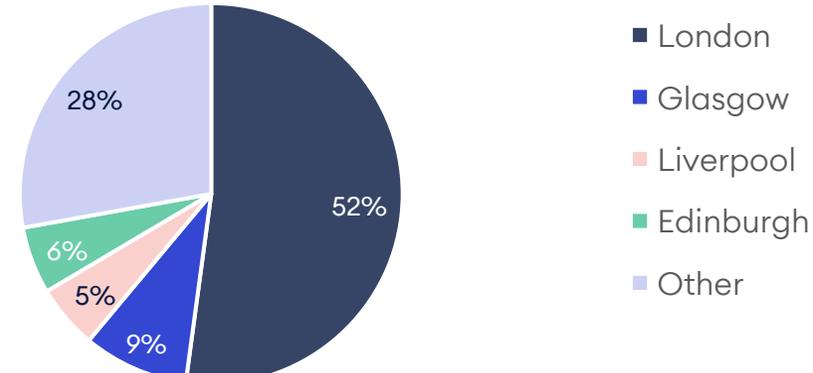
### FUMA by fund type



### Size of client relationship by FUMA

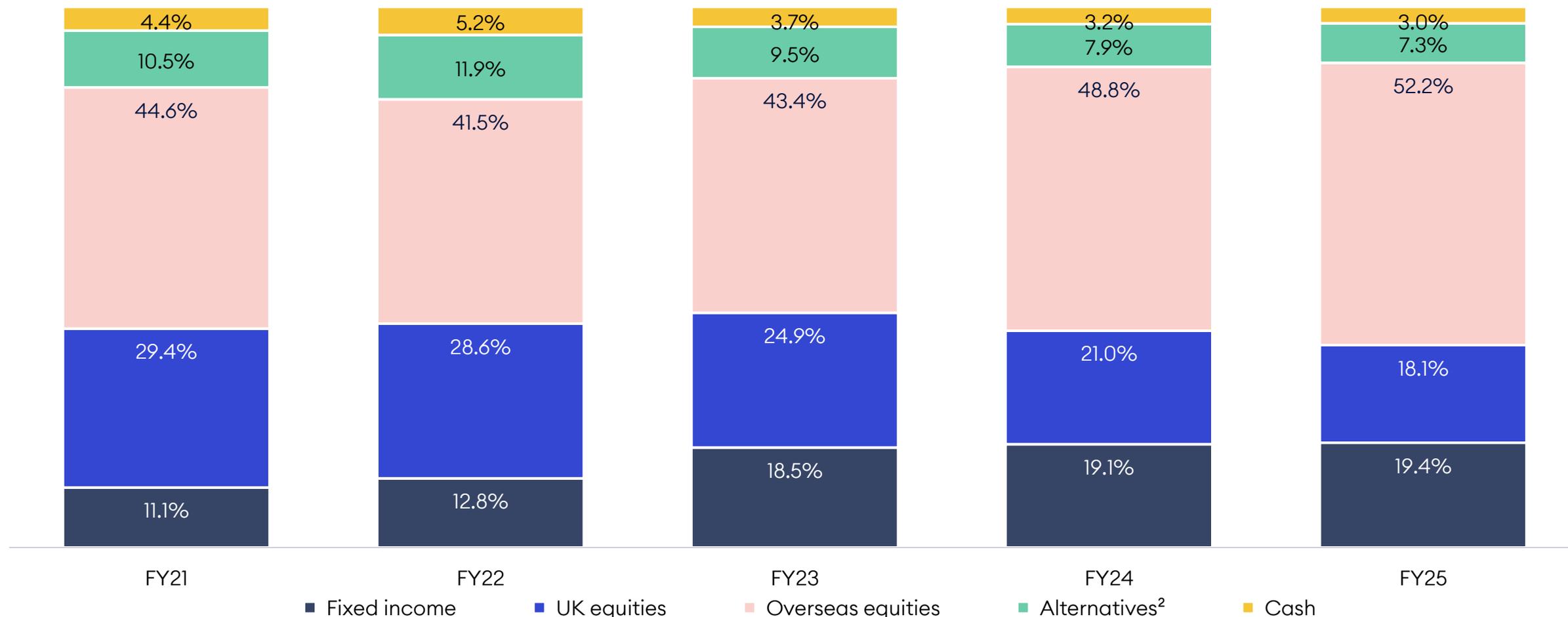


### FUMA by office



1. As a percentage of Rathbones Investment Management FUMA as at 31 December 2025.

# Where our clients' assets are invested<sup>1</sup>



1. Total Rathbones Investment Management as at 31 December 2025. Collective investments: 56%, Direct investments: 44%.

2. Including fund of hedge funds and structured products.

# Analysing the balance sheet

Assets	31 December 2025 £m	31 December 2024 £m
Cash and balances with central banks	1,504.0	1,166.0
Loans and advances to banks	264.7	293.2
Loans and advances to customers <sup>1</sup>	168.5	96.1
Investment securities – amortised cost	1,864.3	1,278.2
Prepayments, accrued income and other assets	247.6	242.8
Settlement balances	89.5	128.3
Property, plant and equipment	49.5	53.2
Right-of-use assets	72.1	42.3
Current tax asset (UK)	9.4	6.8
Intangible assets	947.0	982.7
Defined Benefit Pension Scheme Asset	0.6	0.5
<b>Total assets</b>	<b>5,217.2</b>	<b>4,290.1</b>

<span style="display: inline-block; width: 15px; height: 15px; background-color: #d9e1f2; border: 1px solid #000; margin-right: 5px;"></span> Banking operational and shareholder cash	<span style="display: inline-block; width: 15px; height: 15px; background-color: #444; border: 1px solid #000; margin-right: 5px;"></span> Financing related
<span style="display: inline-block; width: 15px; height: 15px; background-color: #4f81bd; border: 1px solid #000; margin-right: 5px;"></span> Working capital	<span style="display: inline-block; width: 15px; height: 15px; background-color: #4f81bd; border: 1px solid #000; margin-right: 5px;"></span> Equity capital related

Liabilities	31 December 2025 £m	31 December 2024 £m
Deposits by banks	8.4	3.8
Due to customers	3,284.4	2,352.1
Accruals and other liabilities	251.2	249.9
Settlement balances	98.8	133.6
Lease liabilities	74.9	44.8
Current tax liabilities (overseas)	0.7	0.5
Net deferred tax liability	67.8	78.0
Provisions	39.1	28.1
Subordinated loan notes	39.9	39.9
<b>Total liabilities</b>	<b>3,865.2</b>	<b>2,930.7</b>

Equity	31 December 2025 £m	31 December 2024 £m
Share capital	5.4	5.5
Share premium	6.9	317.8
Merger reserve	824.4	824.4
Other Reserves	0.1	-
Own shares	(63.3)	(68.1)
Retained earnings	578.5	279.8
<b>Total equity</b>	<b>1,352.0</b>	<b>1,359.4</b>
<b>Total liabilities and equity</b>	<b>5,217.2</b>	<b>4,290.1</b>

1. Loans and advances to customers largely consist of the investment management loan book, but also include overdrafts, trust and financial planning debtors and other debtors.

**Rathbones Group Plc**  
Invest well. Live well.



# Strategy Update

March 2026

**RATHBONES**

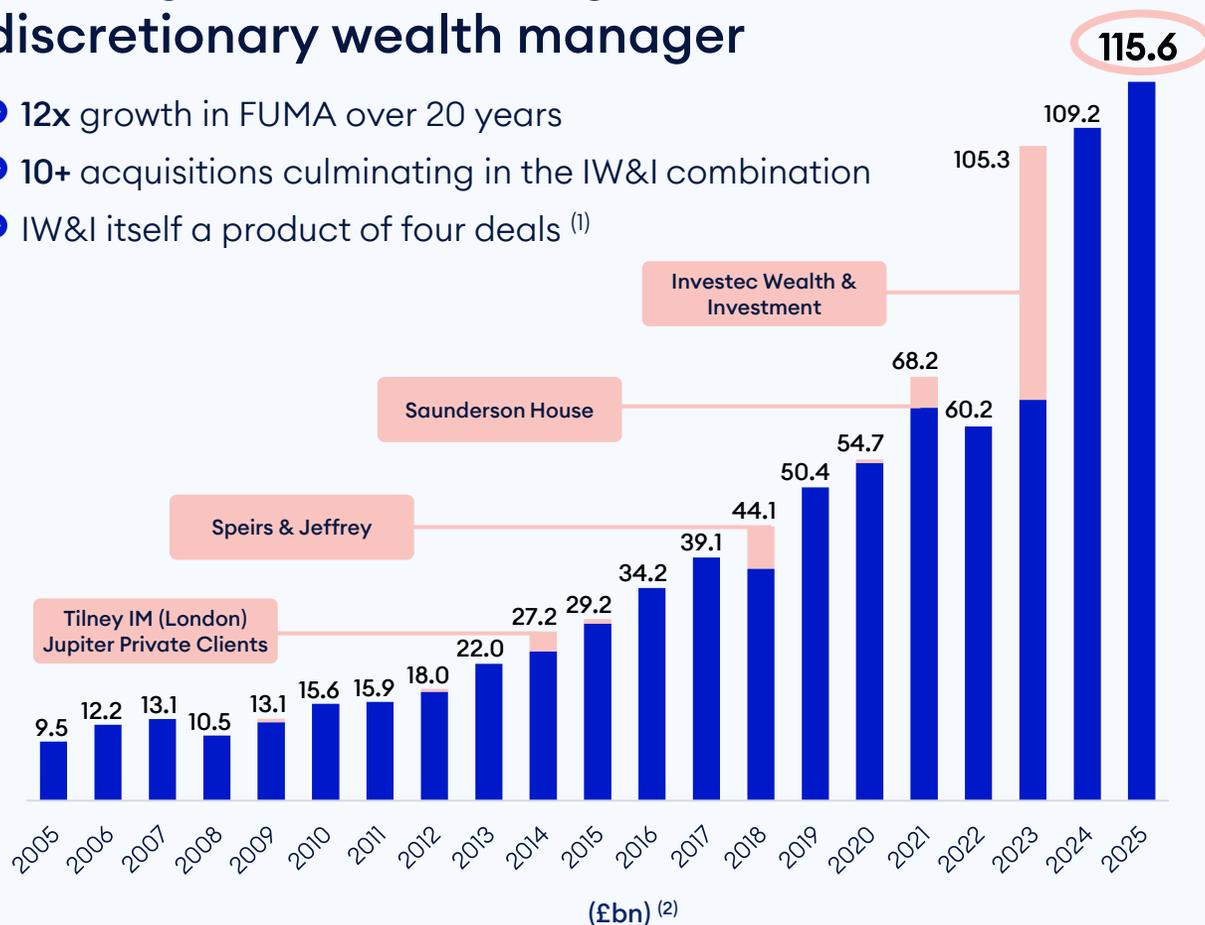
Strategy update

# Introduction

# Where we have come from and where we are now

## Building the UK's leading discretionary wealth manager

- 12x growth in FUMA over 20 years
- 10+ acquisitions culminating in the IW&I combination
- IW&I itself a product of four deals <sup>(1)</sup>



**Leadership in Wealth**

**£115.6 bn**

FUMA for our clients

**Substantial client base**

**119,000+**

clients

**Established brand**

**1742**

Founded

**Experienced teams**

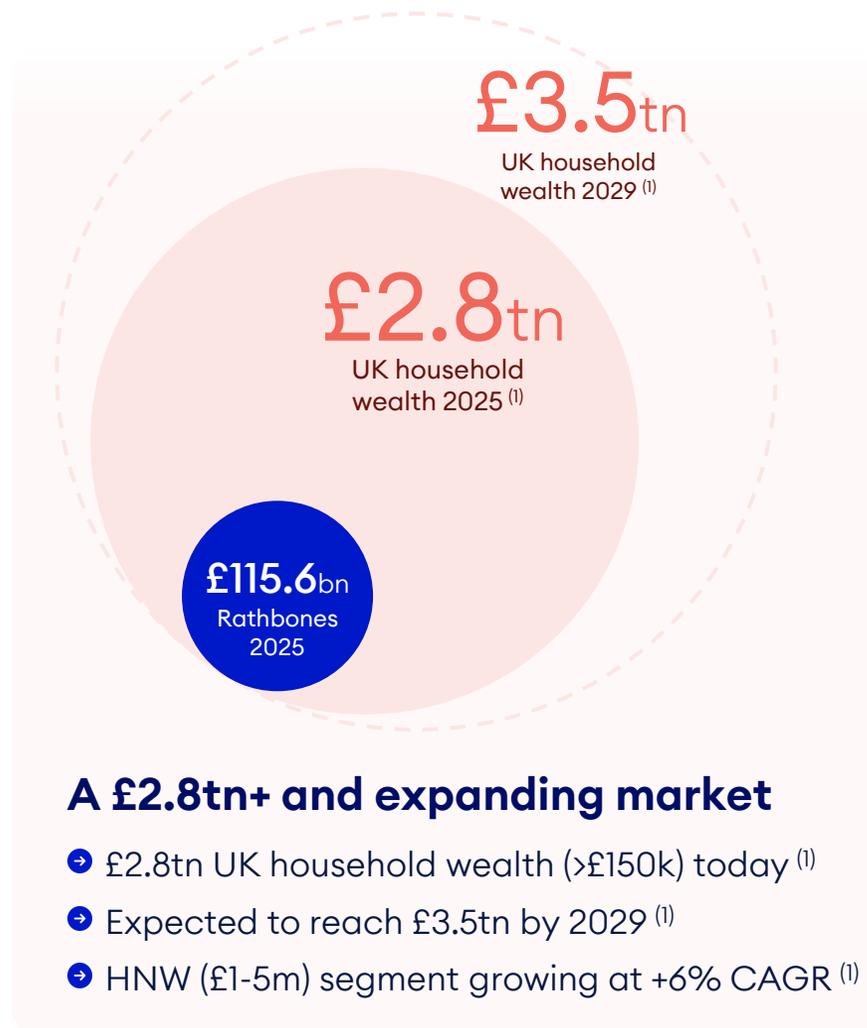
**17/10 yrs**

average IM/FP tenure at Rathbones <sup>(3)</sup>

1. Carr Sheppards Crosthwaite (2005), Rensburg Sheppards (2010), Williams de Broe (2012) and Murray Asset Management (2022); 2. Other acquisitions include: Lloyds Portfolio Management Service (2009), R.M. Walkden, AIB (Jersey), Vision (20%), Taylor Young IM (2012), remaining 80% Vision (2015) and Barclays COP business (2020); 3. Investment Manager (IM) tenure based on Senior Investment Directors, Financial Planning (FP) tenure based on Financial Planning Directors.

# An industry offering attractive secular growth

Our target market offers structured growth and is under-served



**Demographic trends are driving sustained demand**

- +39% growth in number of individuals with £1m+ assets expected, 2025-30 <sup>(1)</sup>
- £5.5tn intergenerational wealth transfer over next 25 years <sup>(2)</sup>

**Regulatory shifts are unlocking movement of wealth**

- Falling interest rates and cash ISA cap driving change
- 36% of UK wealth in cash deposits <sup>(3)</sup>
- Low equity and fund penetration in UK (lowest in G7) <sup>(4)</sup>

**Our clients are aligned to the growth curve, and we are positioned to capture it**

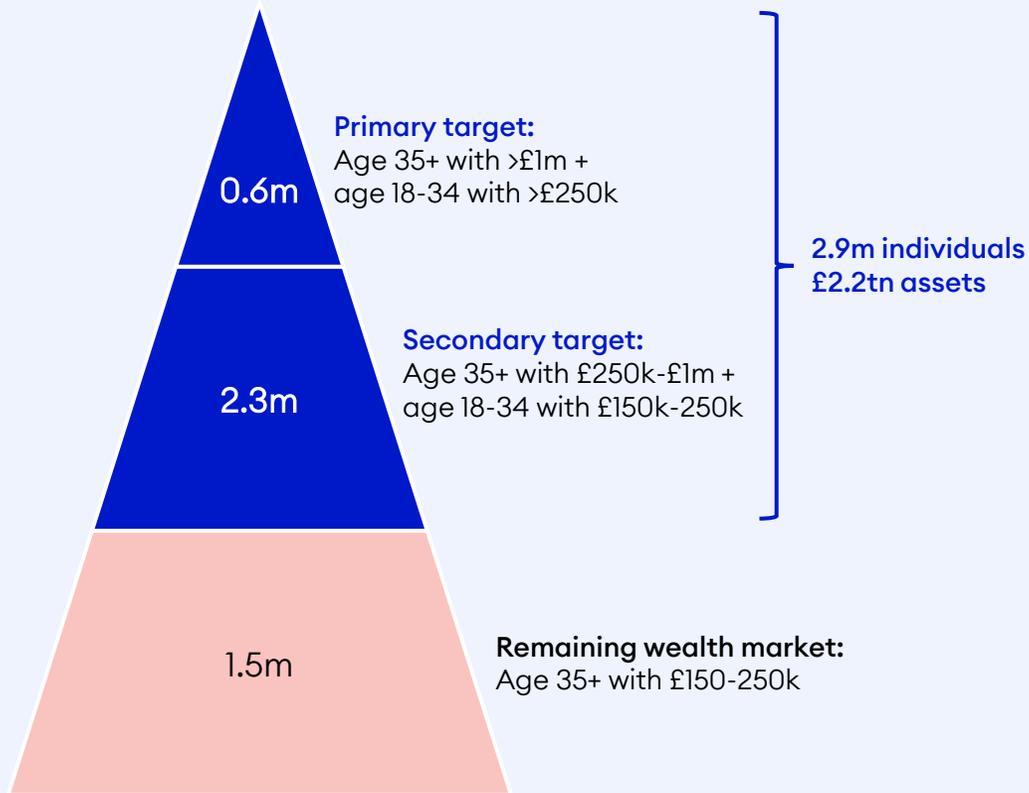
- Positioned in one of the densest and fastest-growing wealth pools (41% of Rathbones FUM in £1-5m, 11% in £5-10m)
- Deep, stable client relationships in segments driving the intergenerational transfer
- Strong presence in UK's wealth centres (52% FUM in London) with a nationwide network of 21 offices

1. Rathbones UK investable wealth model, 2025-2030; 2. Centre for Economics and Business Research, 2023; 3. Platforum market overview, March 2025; 4. European Fund and Asset Management Association, European Central Bank, Bank of Japan, National Bank of Canada.

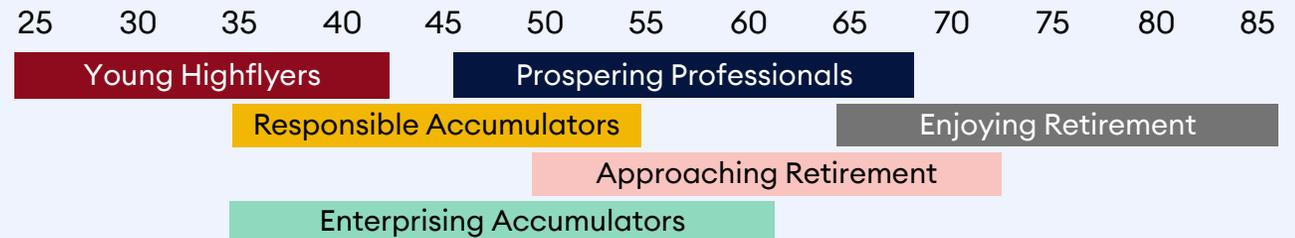
# A targeted and segmented approach to growth

We understand where the market and the key opportunity segments are

## Nearly 3m individuals in our target market <sup>(1)</sup>

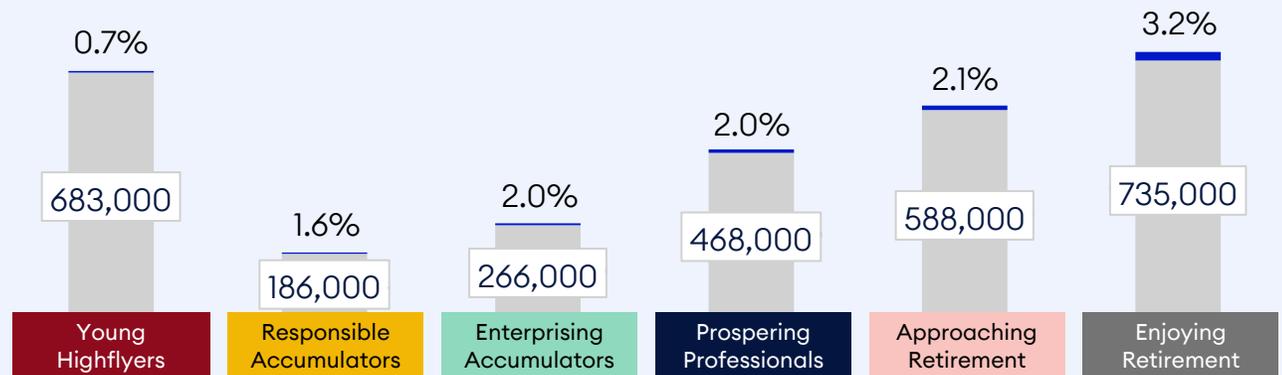


## Target market is split into 6 segments by age <sup>(2)</sup>



- ➔ Combination of age, life stage needs and attitudes towards investing and advice
- ➔ Identifiable at postcode level, highly targetable through media

## Under-penetrated across the board <sup>(3)</sup>



On a sample of approx. 70% of our direct client base tagged to segment (excl SIPP or trusts or Intermediated)

1. Rathbones UK investable wealth model, 2025; Age segments from CACI; 2. Market split from CACI, March 2025. 3. CACI market segment data apportioned by relative sizes of Primary and Secondary targets in Rathbones UK investable wealth model (£150k+).

# Our right to win a client

A compelling offering built to attract and retain clients



## Comprehensive proposition

- Investment management and financial planning
- Complementary services including trust, tax and banking capabilities
- Boutique investment capabilities through RAM within an institutional framework
- Specialist banking capabilities through strategic partnership with Investec Bank

## Superior service standards

- Highly personal, relationship-led service
- Net Promoter Score (NPS) score of 63, ranked 2 of 9 across peer group
- Experienced, high-tenure teams
- 4.4 rated iOS app and a growing digital servicing agenda

## Targeted segments

- Intermediated offering
- Private Office for VHNW (£5m-£25m)
- Services for charities and not-for-profit; specialist sustainable research
- Personal injury and Court of Protection
- International service via RIMI in addition to an SEC license

## Growing number of routes to market

- National reach with 21 UK and Channel Island offices and multi-jurisdictional expertise (European and SEC)
- AI-powered digital lead generation
- Growing visibility in digital, PR, search engine optimisation and LLM channels
- Distribution teams in strategic segments and partnerships

## Scale and reputational strength

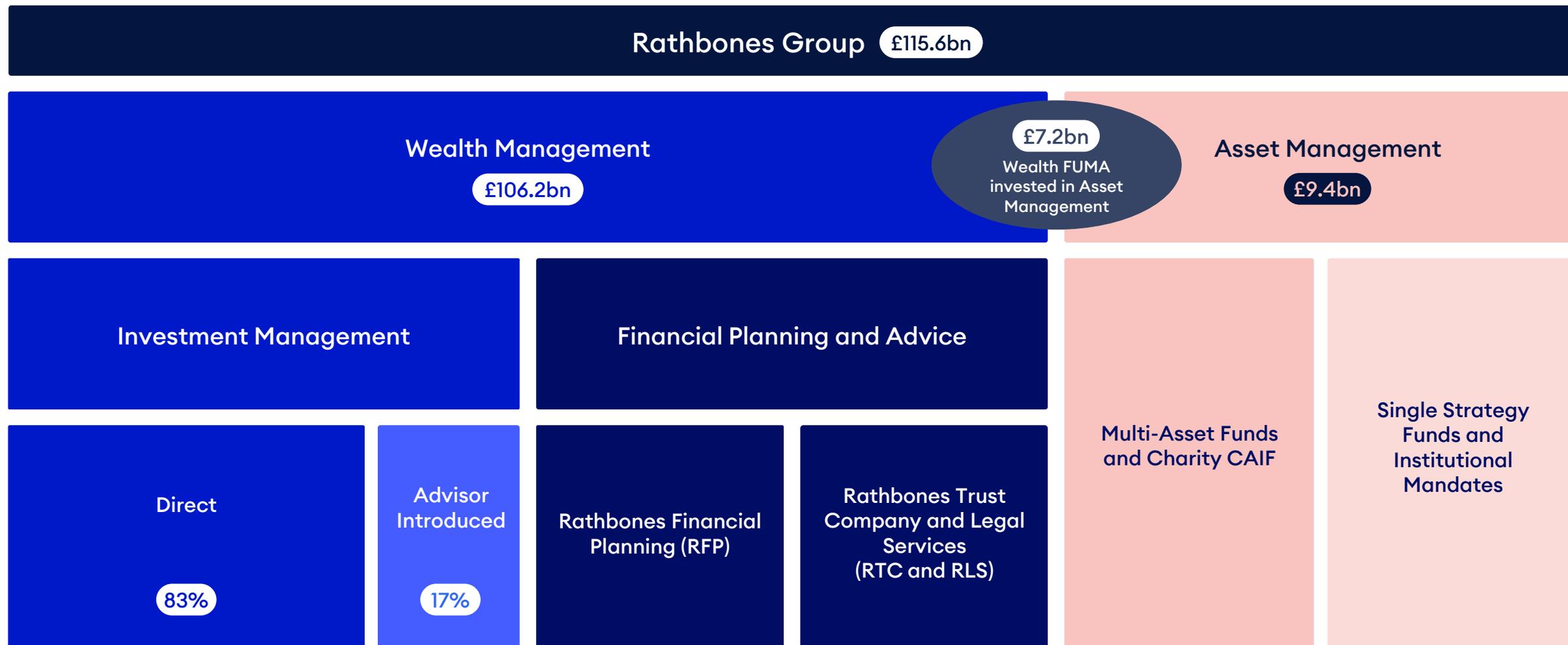
- FTSE 250, with heritage from 1742
- Scale enables investment in capabilities and breadth to service clients comprehensively
- Creating value through responsible business programme
- A new purpose and positioning: Invest well. Live well.

Our business

How we think about our  
business

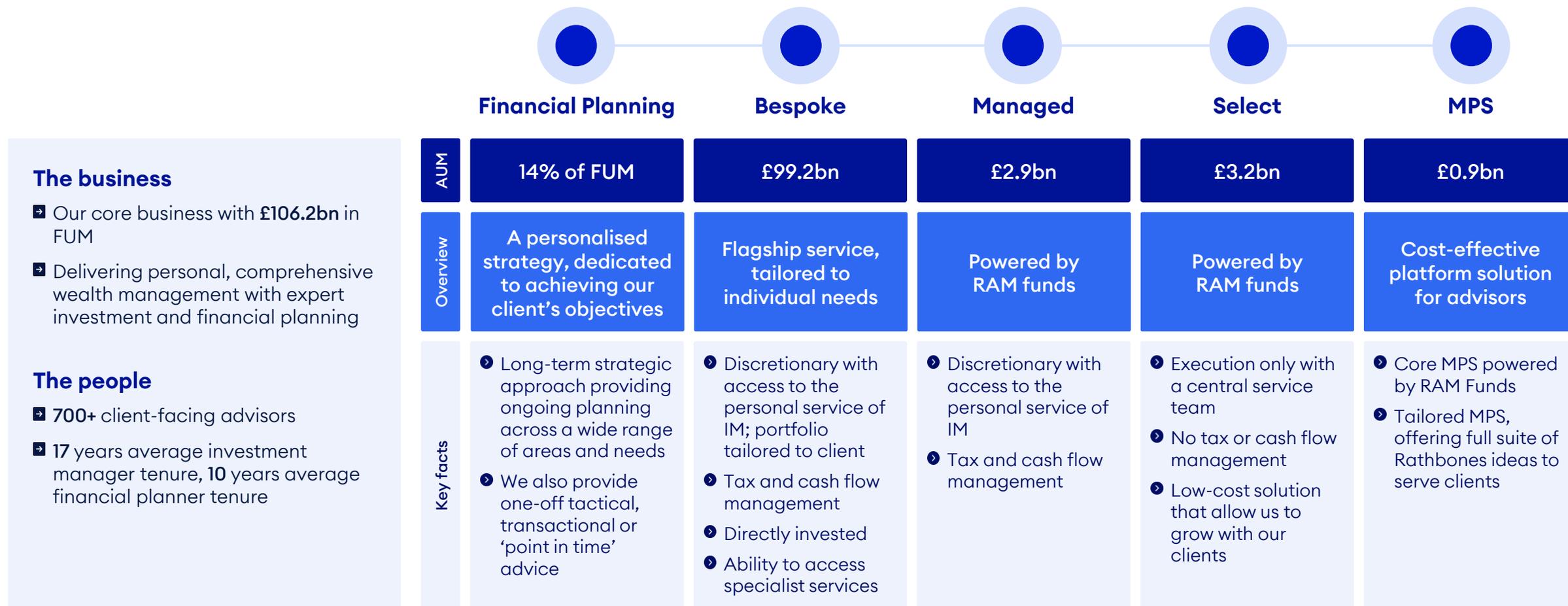
# How we think about our business

## Wealth Management and Asset Management



# Wealth Management

## A range of wealth management services tailored to client needs



### The business

- Our core business with £106.2bn in FUM
- Delivering personal, comprehensive wealth management with expert investment and financial planning

### The people

- 700+ client-facing advisors
- 17 years average investment manager tenure, 10 years average financial planner tenure

# Asset Management

## Broad investment capabilities and flagship strategies



Equities

Fixed Income

Multi-asset

Sustainable Range

<b>AUM</b>	£4.7bn	£2.3bn	£9.6bn	17% of AUM
<b>Flagship</b>	Rathbone Global Opportunities £3.8bn	Rathbone Ethical Bond £1.9bn	Rathbone Multi-Asset Strategic Growth £3.5bn	Group centre of excellence embedded into Asset Management
<b>Key facts</b>	<ul style="list-style-type: none"> <li>Beating its benchmark in 85% of annual rolling 5-year periods since inception</li> <li>1.7% outperformance per annum net of fees versus FTSE World Index (75bps AMC) over manager's tenure</li> <li>James Thomson has been manager for over two decades</li> </ul>	<ul style="list-style-type: none"> <li>Beating its benchmark over every annual rolling 5-year period over the last 15 years</li> <li>0.8% outperformance per annum net of fees versus IA Corporate Bond Sector (62.5bps AMC) over manager's tenure</li> <li>Bryn Jones has been manager for over two decades</li> </ul>	<ul style="list-style-type: none"> <li>The largest strategy has delivered 7.1% per annum over the past 16 years compared with 3% CPI with 64% of FTSE World Index volatility <sup>(1)</sup></li> <li>Charities investment capability will now sit within the multi-asset franchise</li> <li>David Coombs has been manager for 16 years</li> </ul>	<ul style="list-style-type: none"> <li>6 SDR labelled funds</li> <li>14 dedicated professionals across Sustainable Research, Stewardship and Engagement</li> <li>Incorporating Greenbank with over 30 years of specialist sustainable research</li> </ul>

### The business

- Established in 1989. **£16.6bn** in AUM
- A focus on long term active management
- 29** funds, **6** SDR labels

### The people

- 72** total employees
- 37** Investment and risk professionals
- 25** years average investment experience across our Fund Managers, with **16** years at Rathbones

1. The objective of the fund is to outperform CPI+3%.

# How Asset Management enhances the Wealth proposition <sup>33</sup>

The strategic advantage of an asset manager within the Group

## How RAM's investment platform enhances Wealth propositions

- ▶ RAM solutions used only where they provide performance and cost benefits for clients
- ▶ Multi-asset engine powers Managed/Select wealth propositions with scalable consistency
- ▶ Opportunity to expand use of single-strategy funds where they add clear client benefit

## Clear governance built within a strategic partnership

- ▶ Clear agreements define standards, performance oversight and conflict management
- ▶ Operates as an arm's-length, accountable partnership focused on client outcomes
- ▶ Intellectual capital deployed compliantly and collaboratively for client benefit

## Unified sustainability & stewardship centre

- ▶ Greenbank, Stewardship and RAM investment and research teams combined into one centre of excellence
- ▶ Consistent philosophy and research supporting all clients
- ▶ Provides a scalable investment engine; improving consistency and outcomes for clients, including our Charities franchise

## Value for stakeholders

- ▶ Better outcomes and cost efficiency for clients
- ▶ Greater consistency and scalability across propositions
- ▶ RAM's nimble size allows it to pilot technological innovation and outsourcing opportunities, enabling the wider Group to adopt proven advances with confidence

## Our vision

To be the best wealth manager  
in the UK, by far.

# What this means

Turning our vision into action requires Rathbones to be...

## 1 The first choice for clients

- World class investment capability
- Advice and solutions honed for the entire client lifecycle
- Proactive, personalised and effortless service experience

## 2 The first choice for talent

- A great culture
- Motivating incentives
- AI-powered tools and processes to make doing business easy

## 3 The most effective operator

- Data-led commercial excellence
- Simplified operations
- Capital efficiency

## 4 The most reputable brand

- Relevant and distinctive identity
- Demonstrating leadership and purpose
- Efficient amplification to our core audiences

1

# The first choice for clients

- World class investment capability
- Advice and solutions honed for the entire client lifecycle
- Proactive, personalised and effortless service experience

# World class investment capability – Wealth

Long-term compounding of capital to grow and preserve wealth

## Differentiator

Total portfolio approach

Think long-term, with ownership mentality

Risk focussed, thoughtful diversification

Dynamic allocation and positioning

Focus on quality and valuation



## Benefits

Focus on superior client outcomes and risk control

Harness compounding, with patience and discipline

Protect capital in challenging markets

Benefit from growth themes, be contrarian at extremes

Quality businesses grow value; buy with a margin of safety

# World class investment capability – Asset Management

Empowered to perform

## Differentiator

True active management

No central house view

Institutional performance and risk systems

Small teams within a boutique culture

Sustainability and engagement expertise



## Benefits

High alpha strategies with conviction decision making

Investment autonomy fosters accountability and entrepreneurial approach

Freedom of thought with robust oversight and challenge

Nimble decision making and passionate about delivery for clients

30-year heritage supported by deep research capabilities

# Advice and solutions honed for the entire client lifecycle

In-house financial planning driving a substantial growth opportunity

## How planning drives net organic growth

Financial Planning  
penetration across  
the group by client

11%

Financial Planning  
penetration across  
the group by FUM

14%

What could  
good look  
like?

47% Newcastle (by FUM)

31% Manchester (by FUM)

- Opportunity to provide more financial planning services to clients across the group, both in terms of client number and FUM
- Minimising outflows by building and enhancing the relationship with our clients
- Maximising inflows by achieving new clients' financial objectives and increasing share of wallet for existing clients
- Providing continuity and advice throughout generational wealth transfer
- Offices with higher financial advice penetration deliver better net flows

# Proactive, personalised and effortless service experience

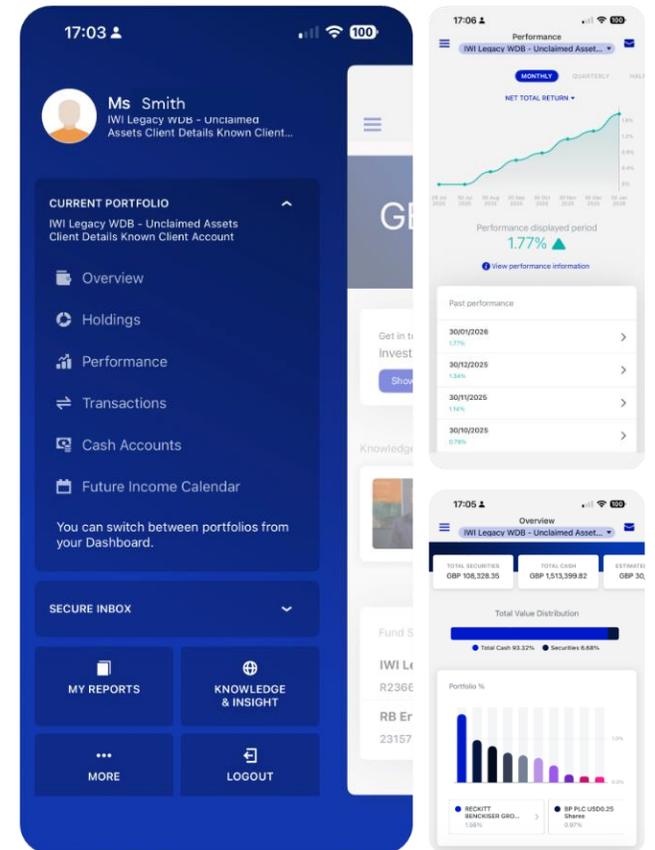
People first, complemented by technology giving a wider range of choice of delivery for clients

## People

- **Experienced team**  
With long-tenure IMs and FPs who bring deep continuity to clients
- **Consistently high client satisfaction**  
Reflected in a Trustpilot rating of 4.9/5
- **Strong relationships based on trust**  
That comes from regular, personal interaction

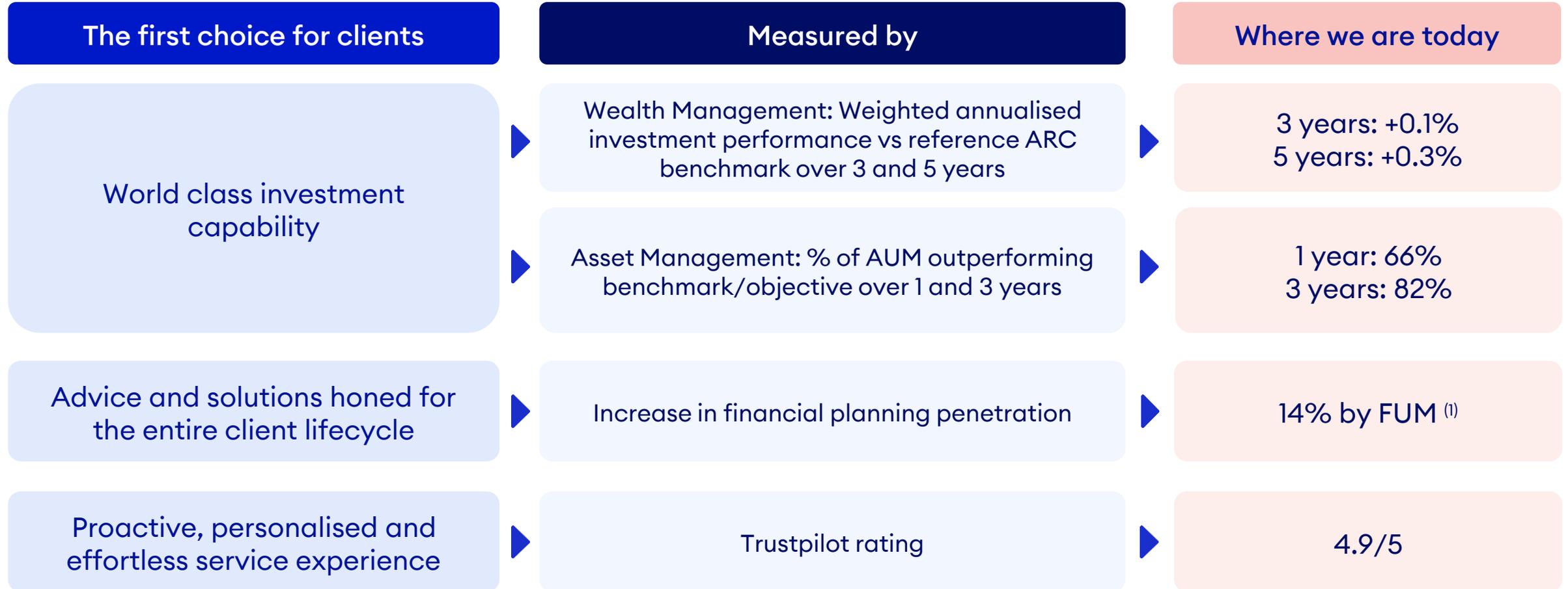
## Technology

- **Accessible 24/7**  
Across desktop, tablet and mobile
- **Hybrid approach**  
Provides self-service options for convenience
- **Evolving with client preferences**  
Greater digital engagement for those who want it



# How should we be measured?

Turning our vision into action



1. Penetration rates exclude IFAs and Charity business

2

## The first choice for talent

- A great culture
- Motivating incentives
- AI-powered tools and processes to make doing business easy

# A great culture

Building on our strengths while evolving for the future

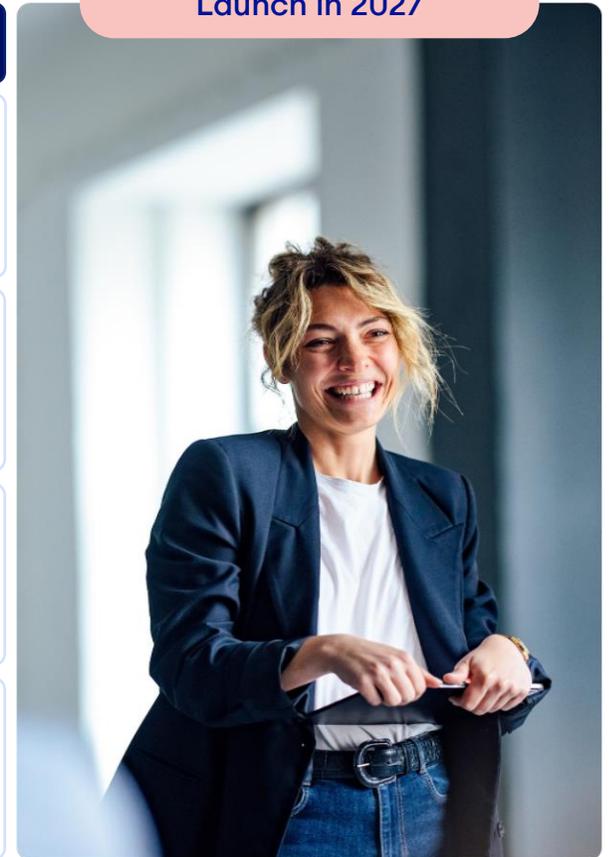


# A great culture – introducing the Rathbones Institute

Empowering our people with world-class skills, knowledge and confidence

Key pillar	Strategic benefit
Building expertise	<ul style="list-style-type: none"><li>✔ Increased efficiency and productivity</li><li>✔ Unified professional development</li><li>✔ Structured technical and practical skills development</li></ul>
Driving competitive advantage	<ul style="list-style-type: none"><li>✔ Strengthening emotional intelligence and human-centred decision-making</li><li>✔ Enhancing technical expertise aligned with long term investment philosophy</li><li>✔ Building confidence and judgement for great client outcomes</li></ul>
Strategic alignment	<ul style="list-style-type: none"><li>✔ Broadening and diversifying our talent pipeline</li><li>✔ Ensuring integrity and accountability</li><li>✔ Supporting revenue growth, efficiency and productivity</li></ul>
Focused, scalable approach	<ul style="list-style-type: none"><li>✔ Integrating AI-powered digitalisation to enhance learning effectiveness</li><li>✔ High-quality, scalable and accessible learning</li><li>✔ Leveraging internal and external networks</li></ul>

Launch in 2027



# Motivating incentives

Everyone is client-facing, so everyone is incentivised to grow by helping our clients



## New remuneration scheme for colleagues in front office teams

- ✓ Formula-driven by team
- ✓ Simple and transparent
- ✓ Encourages sustainable growth through the right behaviours

## New Rathbones Growth Unit scheme for colleagues in enablement functions

- ✓ On top of base and bonus
- ✓ Paid in shares over 3 years
- ✓ Rewards improvement in net flows in Wealth

# AI-powered tools and processes to make doing business easy

Systematically embedding AI into the fabric of how we work

## Where we are today

### Pragmatic, governed, value-led

- ✓ Enterprise-wide AI adoption through trusted platforms
- ✓ AI productivity tools improving drafting, summarising and analysis
- ✓ AI-supported advice processes (e.g., suitability, meeting capture)
- ✓ Data and client platforms using AI for cleaner data and faster insight
- ✓ Specialist AI tools in tax, learning and client communications

### Impact:

Faster decisions, cleaner data, improved client insight

## What we are doing

### Extending AI into core workflows

- ✓ Deploying AI agents across Front Office, Finance, Risk and Compliance
- ✓ Machine learning operating within our data platform
- ✓ AI-enabled talent identification and acquisition
- ✓ Identifying patterns in assets at risk
- ✓ Personalised client engagement driven by AI

### Insight:

Moving from insight to anticipation – safer, smarter, more personalised

## Where we aim to be

### Reinvent processes and services

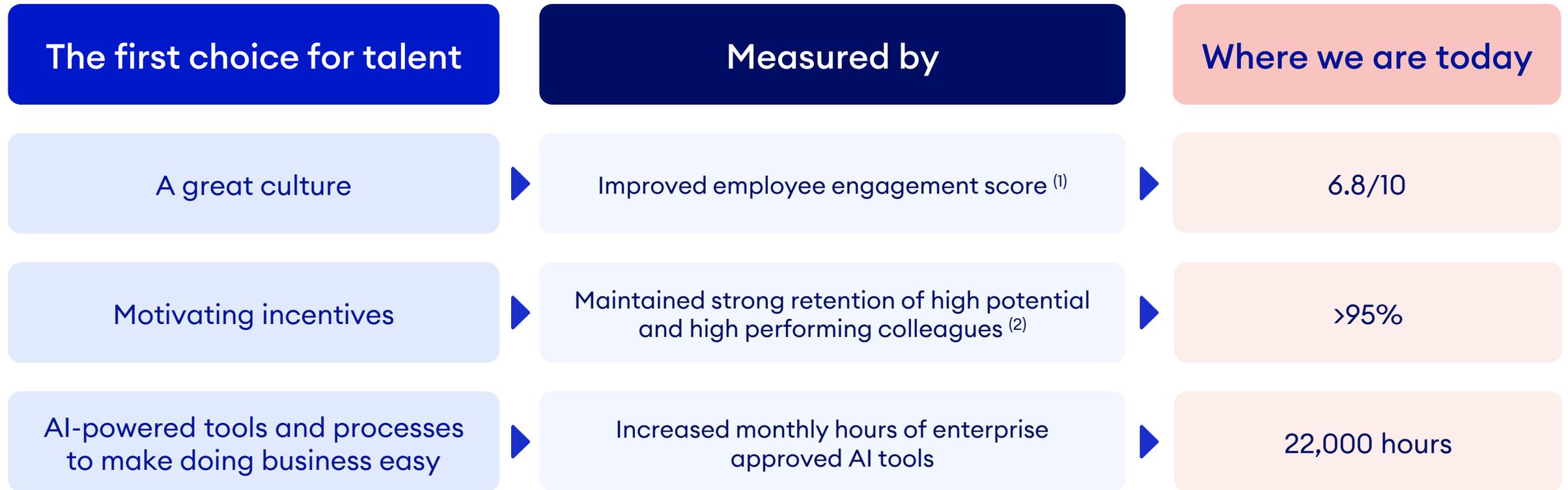
- ✓ Offering AI-powered tools safely and securely to clients
- ✓ Real-time advice, insights and operational processes powered by AI
- ✓ Automated real-time actions triggered by AI/ML models
- ✓ Faster time-to-market through AI-enabled platforms

### Innovation:

AI-augmented personal service + AI-native tools of engagement

# How should we be measured?

Turning our vision into action



1. Based on the question 'How likely is it you would recommend Rathbones Group as a place to work?'; 2. Retention reflects the percentage of colleagues in the top three categories of performance (outcomes and values)/ potential who remain remained with Rathbones over the past 12 months.

3

## The most effective operator

- Data-led commercial excellence
- Simplified operations
- Capital efficiency

# Data-led commercial excellence – inflows

Levers to optimise inflows

## Key levers to optimise

## Sources of inflow potential

### Existing clients

- Reshape client-facing teams to optimise growth and efficiency
- Talent acquisition
- Targeted support for our clients' lifecycle needs
- Increase introductions to FP

### New clients

- Unified focus on key market segments: professionals, business owners, executives
- Leverage brand awareness and target digital acquisition nationally
- Increase referrals from strategic partners, including Investec Bank
- Our clients as powerful ambassadors for introductions

- Advisor productivity: increasing activity levels and conversion rates across 700+ client-facing advisors
- Integrated approach across Distribution, Marketing and Wealth
- Increase introductions to financial planning

Underpinned by data-driven performance management and commercial excellence coaching

# Data-led commercial excellence – outflows

Initiatives to mitigate outflows

## Key initiatives to reduce outflows

Predictive approach to assets at risk

Business at risk playbook

Binding through services e.g. lending

At retirement proposition

Introduce and expand financial planning

Deepen client engagement through more frequent high-quality touchpoints



## What this delivers

Identifies early warning signs and triggers intervention

Standardises the “save” process for advisors when a high-value withdrawal is flagged

Enhances client service and relationship longevity

Better client outcomes through structured solutions

Move to holistic relationship, deepening connection with the client

Re-validates the value proposition

# Simplified operations

## Operating structure

- » Less siloed
- » Better integration

## Governance

- » Streamlined
- » More effective

## Efficiencies

- » Automation with AI
- » Prioritisation

## Examples

Greenbank expertise integrated into RAM and central research, creating unified operating model

Reduction in committee numbers and members planned for 2026

95% AI adoption rate since deployment in October 2025

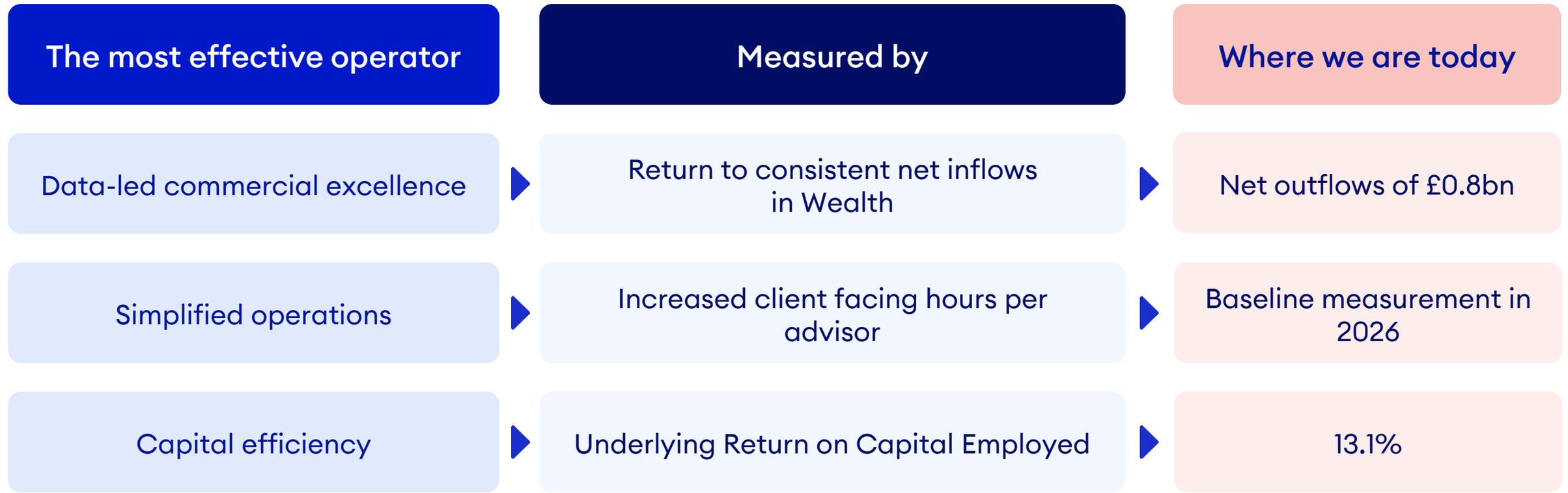
# Capital efficiency

Ensuring a developed approach to decision making

Component	Our approach	Impact
Strategic alignment	<ul style="list-style-type: none"> <li>✓ Ensuring all projects are in service to our core ambition</li> <li>✓ Reviewing new and existing projects with our ambition in mind</li> </ul>	<ul style="list-style-type: none"> <li>➔ Renewed focus on our core business</li> <li>➔ Higher conviction that our organic investments will deliver value</li> <li>➔ Reduces decision risk</li> <li>➔ Continuous improvement in our methodology</li> </ul>
Investment appraisal	<ul style="list-style-type: none"> <li>✓ Deploying capital to build capacity through IM/FP hiring and development, and targeted investment in marketing and distribution; investments assessed on NPV and ROI basis</li> <li>✓ Appropriate return thresholds above our cost of capital</li> </ul>	
Governance and decision process	<ul style="list-style-type: none"> <li>✓ Streamlined approach, shortening time to act</li> <li>✓ Iterative improvement beyond initial investment decision</li> </ul>	
Monitoring	<ul style="list-style-type: none"> <li>✓ Ensuring investments are delivering to expectations</li> <li>✓ Leveraging lessons learned throughout the process</li> <li>✓ A willingness to pivot when something isn't working</li> </ul>	

# How should we be measured?

Turning our vision into action



4

## The most reputable brand

- Relevant and distinctive identity
- Demonstrating leadership and purpose
- Efficient amplification to our core audiences

# Relevant and distinctive identity

We are building a brand known for consistent, unconflicted delivery of client outcomes

Driven by a strong purpose and clear positioning

To help more people invest their money well, so they can live well.  
**“Invest well. Live well”**

‘Invest well. Live well.’

Client feedback:

- “It’s about me and my life, not full of wealth jargon.”
- “Everyone wants to live well – and they are enabling people to do that.”
- “They are making the right investments so I can live well.”

Known for delivering on its promises

Consistent, unconflicted delivery of client outcomes

Results

Superior standards of service and engagement

Relationships

High integrity and a force for good

Responsibility

Seen as the undisputed category leader

The most reputable in the market, i.e. the best by far.



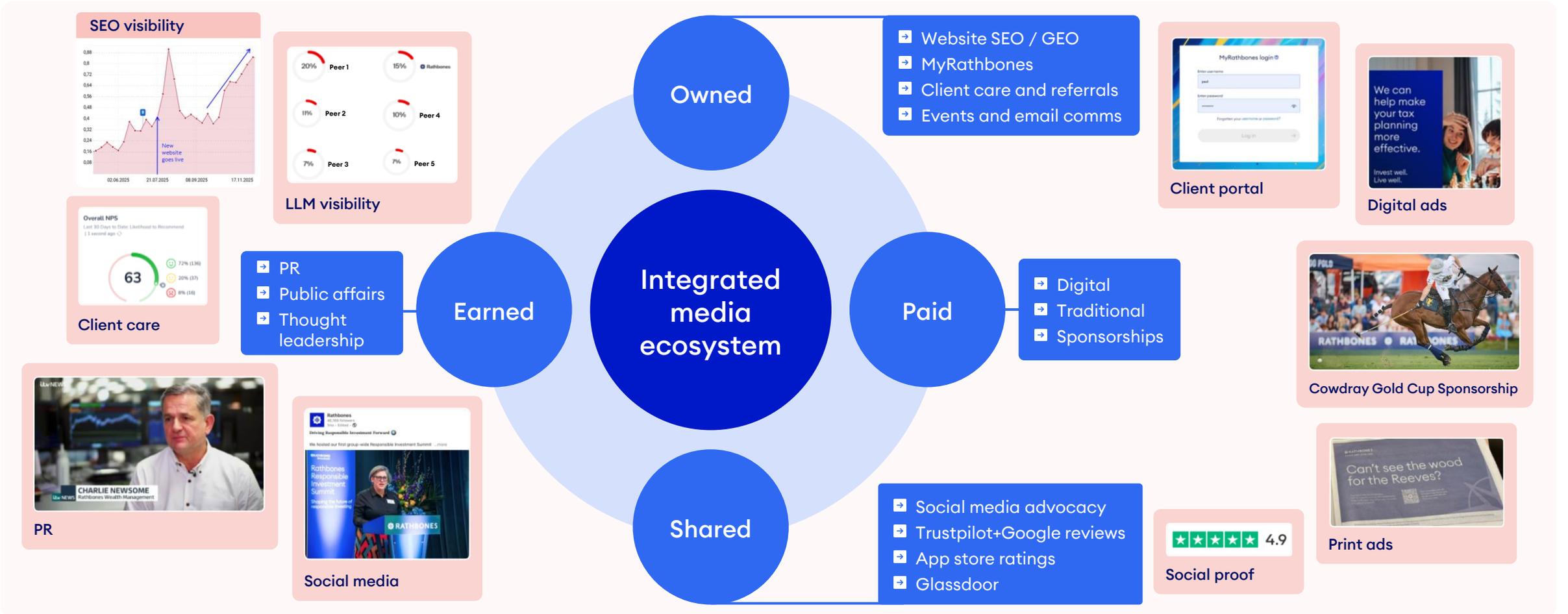
# Demonstrating leadership and purpose

Building trust with our stakeholders through outreach and thought leadership



# Efficient amplification to our core audiences

An integrated channel ecosystem to build visibility and engage with all our audiences



# How should we be measured?

Turning our vision into action



1. 2025 Medallia score based on a >1k sample of RIM-only clients below £5M in assets (excluded IW&I and RFP clients. Ranking produced by Alpha FMC. 2026 will be sourced through Medallia across a representative sample of our base and benchmarked externally among a defined peer group subject to Alpha FMC 2026 competitive set; 2. Score sourced through Unicepta and based on publicly available media coverage, which is the initial phase of a more comprehensive measurement; 3. Measurement sourced through an independent survey based on a national sample of clients above £250k in investible assets of ages 30-80. 2025 data as of November 2025, 3k respondents.

# Entering a new chapter

Uniquely positioned to be the best wealth manager in the UK, by far



## A leading player

A trusted wealth partner, with £116bn in FUMA and over 119,000 clients.

## An attractive market

A £2.8tn+ and growing market with accelerating demand.

## A right to win

Breadth, service and reputation that set us apart.

## A clear strategy

Four priorities powering organic growth and industry leadership.

## A new executive team

Ready to deliver.



Invest well. Live well.

# Additional information

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